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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the U.S. Application of

Daniel SCHUTZER

Group Art Unit: 2172

U.S. Serial No.: 09/409,748

Examiner: Pham, H.

Filed: October 1, 1999

For: SYSTEM AND METHOD OF USING E-MAIL CENTERED INTERNET  
INTERACTION

Commissioner for Patents  
U.S. Patent and Trademark Office  
220 20<sup>th</sup> Street S.  
Customer Window, **Mail Stop Amendment**  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, VA 22202

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**Technology Center 2100**

**AMENDMENT**

Sir:

Responsive to the Final Office Action from the Patent Office (PTO) mailed April 1, 2004,  
please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.